



Lodi Electric Utility

Rules and Regulations No.6 ESTABLISHMENT AND RE-ESTABLISHMENT OF CREDIT

Revision: 02

Summary of changes:

Revision	Date	Council Resolution	Summary of Changes	Comments
1	3/22/1989	89-29	-Initial release	
2	9/4/2019	2019-182	-Revisions page added -Formatting changes - Added references to the “Lodi Municipal Code” to further show that the Finance Director can use special information to assure proper customer billing and to establish credit. -Added that the Customer Services Manager and the Financial Services Manager may grant exceptions for establishing and re-establishing credit on a case by case basis.	



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Consistent with City of Lodi Municipal Code Section 13.04.020, 13.04.025, and 13.04.030, the Finance Director may use any criteria he/she deems necessary to establish credit including but not limited to previous City of Lodi payment history, type of business and Service location. Consistent with City of Lodi Municipal Code Section 13.04.030, all Customer Services Representatives shall require payment of all bills, fees, deposits and any other money due to the City on the account in question to re-establish credit. Any payment terms must be consistent with Section 13.04.030(C). The Customer Services Manager and the Financial Services Manager may grant exceptions on a case by case basis if the customer has provided good faith effort evidenced through a substantial payment, as determined by the Customer Services Manager or the Financial Services Manager, of any amounts owed, including past due amounts, penalties, fees and deposits, as applicable. In no case shall payment terms deviate from the terms delineated in Section 13.040.030(C) of the Lodi Municipal Code.

(End)