



Press Release

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Contact: Electric Utility Department, (209) 333-6762

Lodi Electric Utility Warns Customers About Credit Card Scam

Lodi, CA – Lodi Electric Utility (LEU) is warning all of its electric customers about a telephone payment scam where the caller impersonates a City/LEU employee.

The scammer asks customers for credit card payment information over the phone to cover the cost of a supposed electric meter replacement, or to avoid shut off of services, at a cost as high as \$400. In an attempt to gain trust, the scammer provides potential victims with the main LEU telephone number. Initial reports indicate the scammer is using easily available calling software that can make it look like the calls are coming from the utility.

Customers of LEU are only contacted via paper billing statements, online billing emails, late payment reminder mailings, or official City of Lodi door hangers. In addition, any LEU personnel out in the community drive clearly marked city vehicles, wear city uniforms, and display proper photo identification.

Customers who have any questions about their bill should call the City's Finance Department at (209) 333-6717.

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