

ANNUAL REPORT

LODI POLICE DEPARTMENT



2014



215 West Elm Street
Lodi, California 95240
www.lodi.gov/police

City of Lodi

LODI POLICE DEPARTMENT

PERSONNEL: 71 SWORN POLICE OFFICERS

31 PROFESSIONAL STAFF

9 PART-TIME STAFF

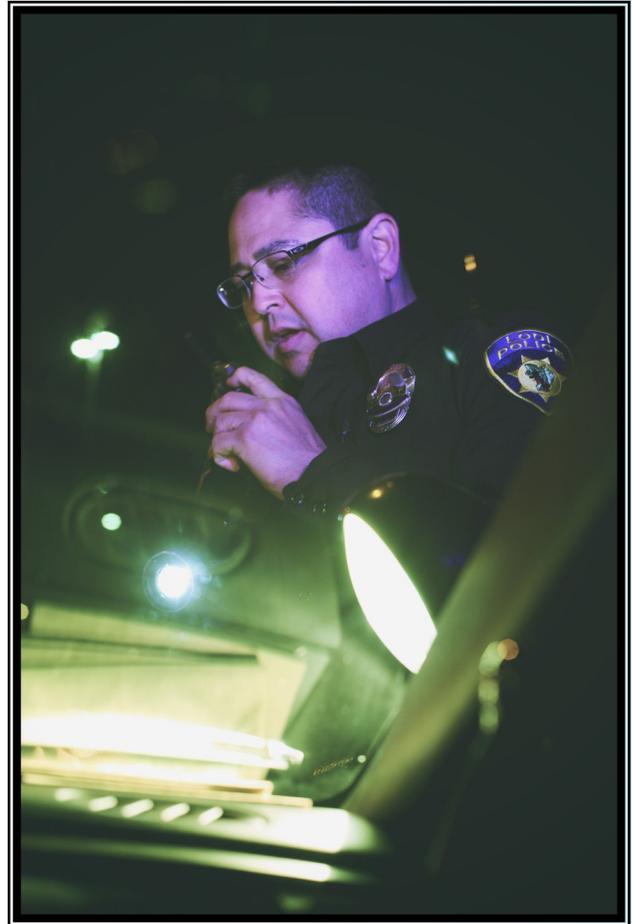
VOLUNTEERS: 100 PARTNERS

12 CADETS

5 CHAPLAINS

STAFFING RATIO: 1.11 OFFICERS PER 1,000 CITIZENS

2014 ANNUAL POLICE DEPARTMENT BUDGET: \$17,405,020



LODI POLICE OFFICER RYAN LARUE
AND K9 OFFICER KAEL

POPULATION: 62,134

MAYOR: PHIL KATZAKIAN

GOVERNMENT: MAYOR/COUNCIL

LAND AREA: 13.82 SQ MILES

CITY BUDGET: \$43,591,060

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FROM THE CHIEF

On behalf of the men and women of the Lodi Police Department, I am pleased to present our 2014 Annual Report.

As you scroll the pages, you'll see a clear depiction of crime and other events affecting Lodi as well as a few comparisons of our neighboring communities. Like many Central Valley cities, Lodi faces a myriad of public safety challenges. The Great Recession has brought us smaller budgets and reduced services; prison realignment and changes in criminal sentencing that are changing the look and feel of our community.

As we face these challenges, we'll also seek new opportunities. In 2015 and beyond, the Lodi Police Department will focus on promoting the quality of life in our community. We'll do this by working collaboratively and diligently to prevent and suppress crime and to provide excellent and professional service to our residents and visitors. We'll also invest in personnel to ensure they are on the cutting-edge of policing in the new economy. We will prepare our future leaders, who in years to come, will be charged with keeping Lodi safe. Finally, we'll examine the way we do business to ensure we're using the most effective and modern policing methods available to us.

In closing, I wish to express my gratitude to the community for your steadfast support of the Lodi Police Department. We rely on your strong support, because we can't keep Lodi safe on our own.



Tod Patterson

Interim Chief of Police

MISSION, VALUES & GOALS

“An honor to serve... a duty to protect.”

MISSION STATEMENT

“The mission of the Lodi Police Department is to ensure the safety and security of our community by reducing crime, creating strong partnerships, and investing in our employees to prepare for the future.”



ORGANIZATIONAL VALUES

We are committed to... **ETHICS.**

EMPLOYEE EXCELLENCE—We value all members of our organization and recognize the need for professional growth through continual training, education and innovative thinking.

TEAMWORK—We work proactively with and support each other and our community.

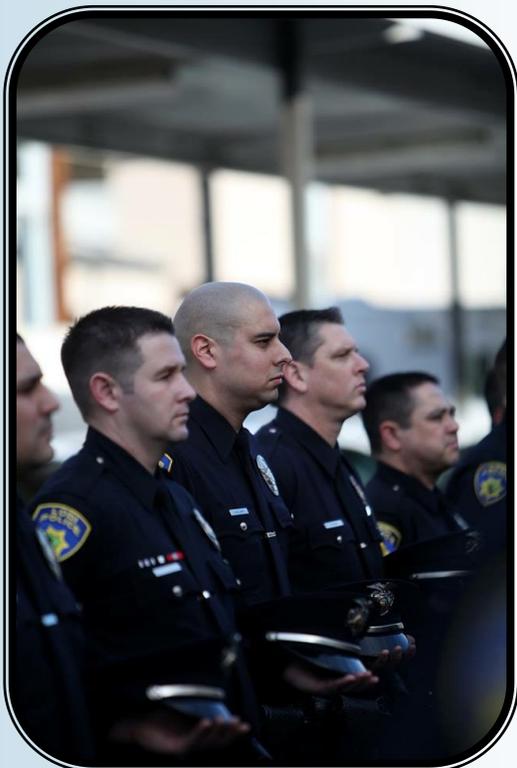
HONOR—We serve as positive role models by being honest and ethical in our actions in both personal and professional lives.

INNOVATION— We promote collaboration and progressive thinking to meet the changes affecting ourselves and community.

COMMUNICATION—We view openness as the key to maintaining accountability between ourselves and the community.

SERVICE—We strive to provide a positive and exceptional response to the law enforcements needs of our community.

THE DEPARTMENT MEMBERS WILL ALWAYS REMEMBER TO HONOR AND SERVE THE PUBLIC THAT HAS ENTRUSTED US BY PERFORMING OUR LAW ENFORCEMENT FUNCTION IN A PROFESSIONAL MANNER. IT IS THE PUBLIC THAT THE DEPARTMENT IS ULTIMATELY RESPONSIBLE TO.



ORGANIZATION AT A GLANCE



INTERIM CHIEF OF POLICE
Tod Patterson

OPERATIONS BUREAU
Captain
Vacant

SERVICES BUREAU
Captain David Griffin

FISCAL AFFAIRS
Paula O'Keefe

PATROL DIVISION
Administrative
Services
Lt. Brucia

PATROL DIVISION
Watch
Commander
Lt. Canestrino

PATROL DIVISION
Watch
Commander
Lt. Nelson

TECHNICAL SERVICES DIVISION
Lt. Jacobson

INVESTIGATIONS DIVISION
Lt. Martinez

- BUDGET
- PURCHASING

- USE OF FORCE
- FTO

DAY SHIFT
Sgt. Manetti

DAY SHIFT
Sgt. Fritz

GRAVEYARD SHIFT
Sgt. Garcia

SWING SHIFT
Sgt. Maynard

TRAFFIC
Sgt. Versteeg

- SPECIAL OPERATIONS UNIT

GRAVEYARD SHIFT
Sgt. Kent

SWING SHIFT
Sgt. Blandford

- SWAT

DISPATCH/ JAIL
Teresa Fulwiler

- PROPERTY

RECORDS
Heather Kirschenman

ANIMAL SERVICES
Jennifer Bender

- CLAIMS

GENERAL INVESTIGATION UNIT (GIU)
Sgt. Kermgard

- CODE ENFORCEMENT

SPECIAL INVESTIGATION UNIT (SIU)
Sgt. Oden

- DELTA RATT
- AB109
- CCPTF

YEAR IN REVIEW

JANUARY 18 — DUI Check point nets one DUI arrest.

JANUARY 21 — Officer Nicholas Bertocchini joins the Lodi Police Department.

JANUARY 22 — LPD Records Unit received City of Lodi Employee of the Quarter Award.

FEBRUARY 22 — Stabbing in the 200 block of S. Hutchins St. Suspect was arrested.
Another subject was arrested for an outstanding warrant.

MARCH 10 — PARTNERS Academy graduation.

MARCH 29 — Shots fired in the 200 block of Donner Dr. Two victims were sent to Lodi Memorial Hospital.

MAY 7 — San Joaquin County Law Enforcement Memorial.

MAY 26 — Motorcycle Safety Enforcement Operation.

MAY 31 — LPD SWAT competes at San Leandro SWAT Fitness Challenge.

JUNE 6 — Special Investigations Unit arrests 14 year old gang member in possession of a sawed off shotgun.

JUNE 7 — DUI Check point nets five DUI arrests.

JUNE 18 — Combat Catalytic Converter Theft Event at Les Schwab.

JULY 29 — Detective Latino, Officers Bratton, Lockie and Rafiq locate a stolen vehicle associated with an armed carjacking in Stockton.

AUGUST 2 — National Night Out.

AUGUST 16 — Three new Lodi Police Department recruits graduate from the Delta College Police Academy.

SEPTEMBER 5 — Officer LaRue and K9 officer Kael net two drug arrests.

SEPTEMBER 14 — Shooting.

SEPTEMBER 26 — Homicide at Central and Pine streets.

SEPTEMBER 26 — Bank robbery in the 200 block of N. Church.

SEPTEMBER 30 — Shooting in the 700 block of S. Washington St.

OCTOBER 4 — Vehicle stopped by Officer Fauth leads to a pursuit. Both juvenile suspects were arrested after fleeing the vehicle. 3/4 lb. of marijuana and four ounces of methamphetamine were recovered in the car.

DECEMBER 8 — Lt. Canestrino, and Sergeants Blandford, Kent and Garcia were promoted.

DECEMBER 11 — PARTNERS dinner.

DECEMBER 17 — Washington Elementary School held its GREAT graduation.

DECEMBER 19 — Sgt. Chinn and Officer Slater retire.

DECEMBER 30 — Officer-involved shooting findings released.



AWARD RECIPIENTS

- OFFICER OF THE YEAR
RYAN LARUE
- SILVER STAR
KYLE BARROW
- EMPLOYEE OF THE YEAR
JENNIFER BENDER
- UNIT CITATION
ANIMAL SERVICES
- CITIZEN'S SERVICE AWARD
CHRIS REA
LINDA TREMBLE
- CROMWELL AWARD
LARRY VIETZ
- CHIEF'S AWARD
LODI POLICE FOUNDATION

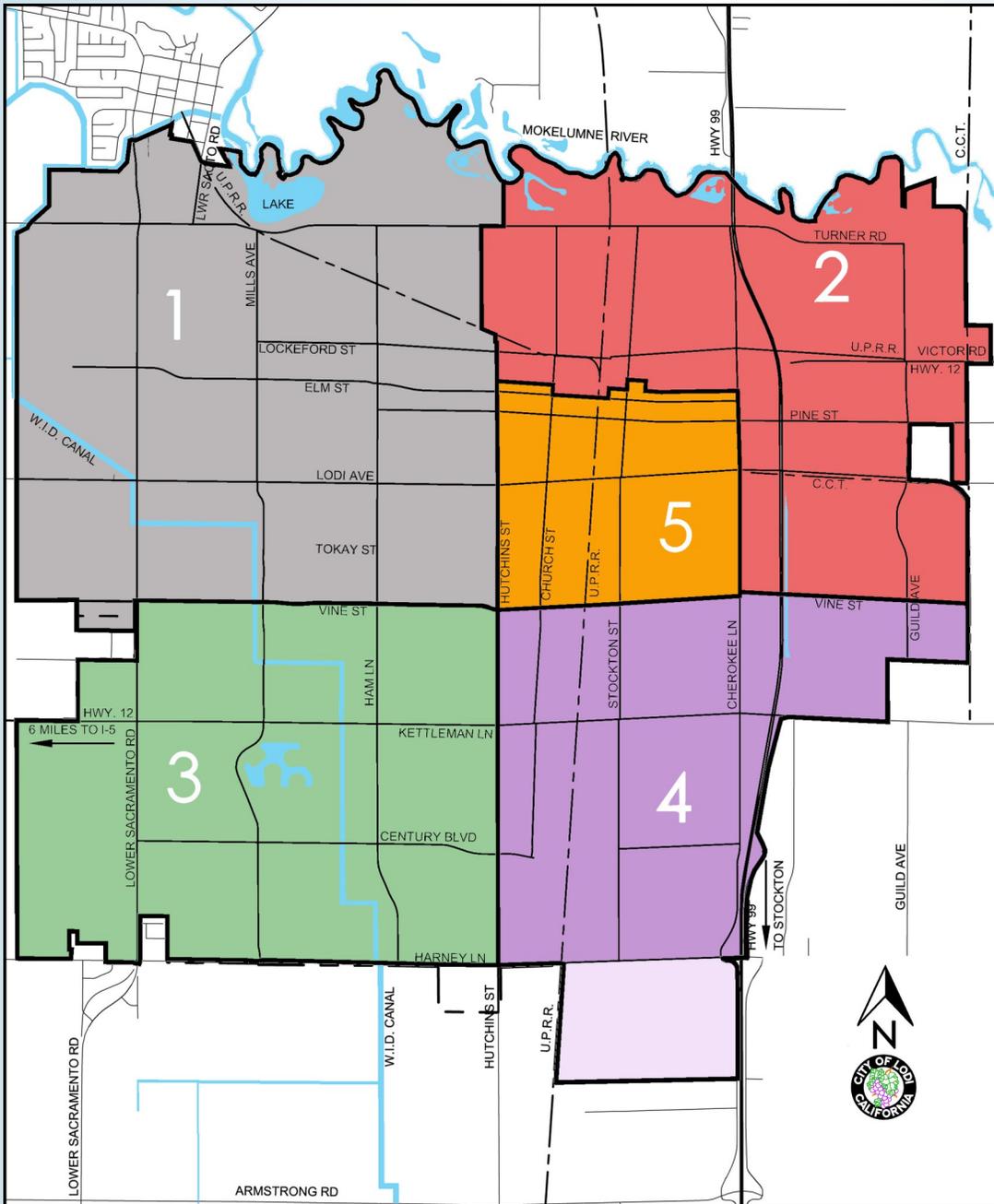


FROM TOP, LEFT TO RIGHT: LODI POLICE CHIEF, MARK HELMS AWARDS OFFICER RYAN LARUE WITH OFFICER OF THE YEAR. OFFICER KYLE BARROW IS AWARDED THE SILVER STAR. LODI CITIZEN LINDA TREMBLE IS AWARDED THE CITIZEN'S SERVICE AWARD. ALL OF THE HONOREES.

LODI POLICE DISTRICT MAP

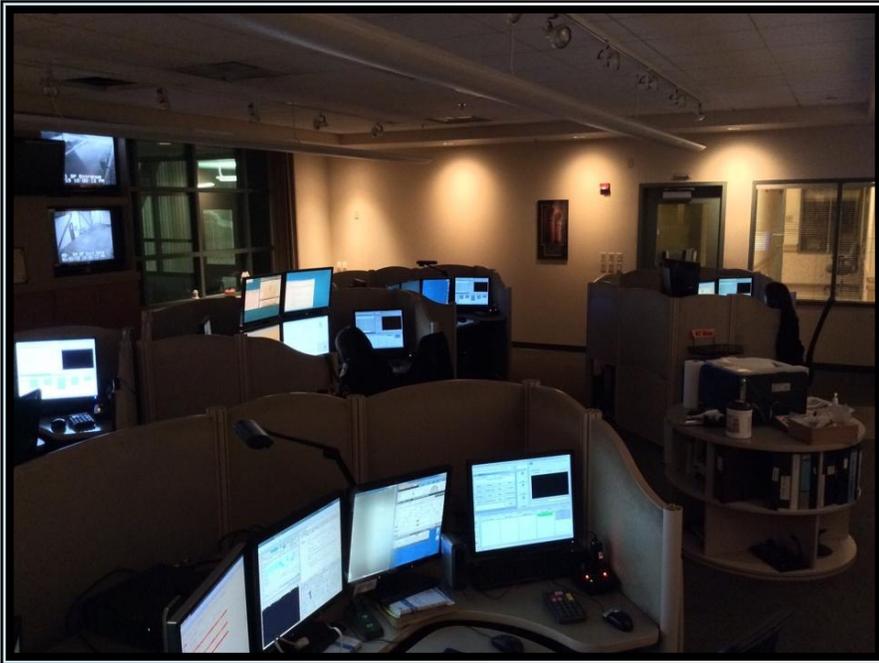
The Lodi Police Department subscribes to the community policing philosophy and works closely with neighborhood groups and business owners to promote a safer community. This approach builds on basic policing practices and emphasizes prevention.

The city is divided into three districts that encompass five patrol beats. This allows Police Officers assigned to a particular district, the ability to get to know the citizens living there and address crime-related problems by the use of preventative measures.



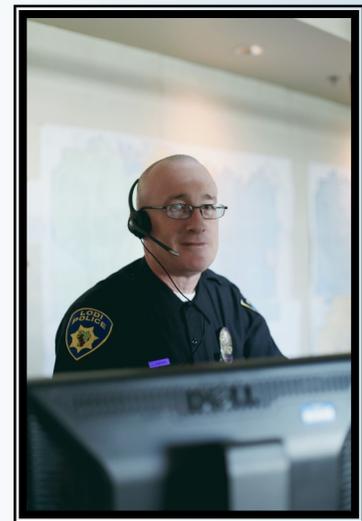
- 1—NORTHWEST DISTRICT
(SUNSET)
- 2—NORTHEAST DISTRICT
(HERITAGE)
- 3—SOUTHWEST DISTRICT
(SUNSET)
- 4—SOUTHEAST DISTRICT
(HERITAGE)
- 5—CENTRAL DISTRICT

STATISTICS—DISPATCH



IN 2014, THE LODI POLICE DEPARTMENT COMMUNICATIONS CENTER RECEIVED A TOTAL OF 108,258 TELEPHONE CALLS, OR ONE CALL EVERY 4.8 MINUTES.

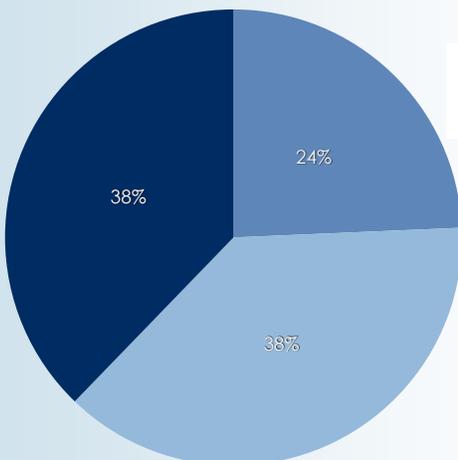
OF THE 32,555 9-1-1 CALLS IN 2014, 25,318 (77.7%) WERE MADE FROM A MOBILE PHONE.



DISPATCH/PATROL ACTIVITY	2013	2014
POLICE CALLS FOR SERVICE	34,773	36,009
FIRE CALLS FOR SERVICE	6,214	6,116
FELONY ARRESTS	1,227	1,118
MISDEMEANOR ARRESTS	2,479	2,482
OFFICER INITIATES ACTIVITY	14,949	15,283
TRAFFIC CITATIONS ISSUED	5,548	5,011
REPORTS WRITTEN	8,582	8,287
CALLS FOR ANIMAL SERVICE	3,070	3,537

TOTAL CALLS FOR SERVICE

36,009



CALLS FOR SERVICE BY DISTRICT

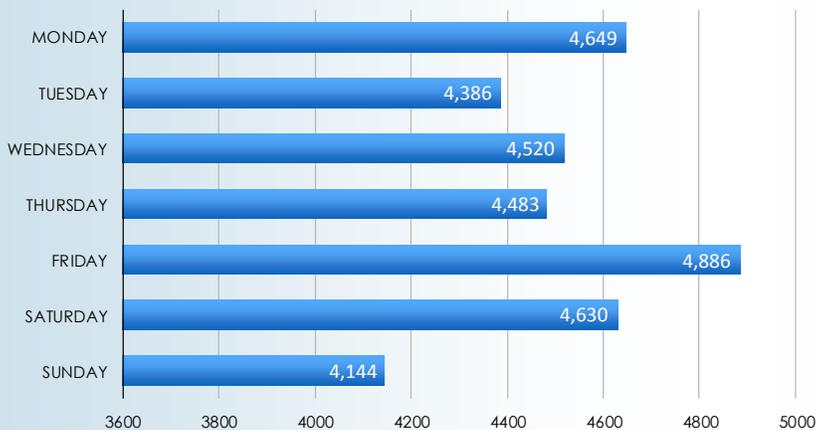
CENTRAL	7,665
HERITAGE	11,945
SUNSET	11,905

STATISTICS — CALLS FOR SERVICE

THE AVERAGE RESPONSE TIME FOR A "PRIORITY 1" CALL WAS 1.58 MINUTES.



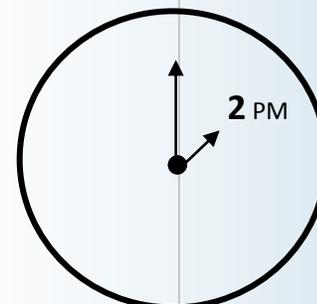
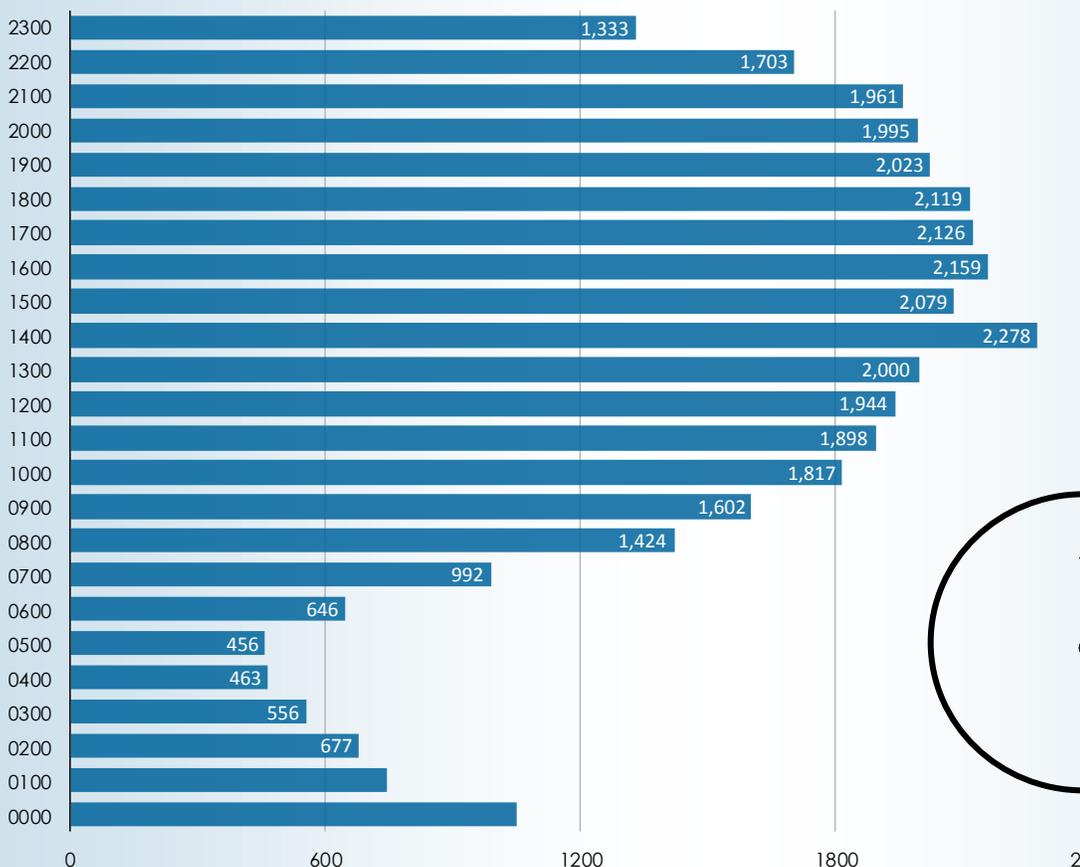
CALLS FOR SERVICE BY DAY



DAY OF THE WEEK WITH THE **HIGHEST** NUMBER OF CALLS.

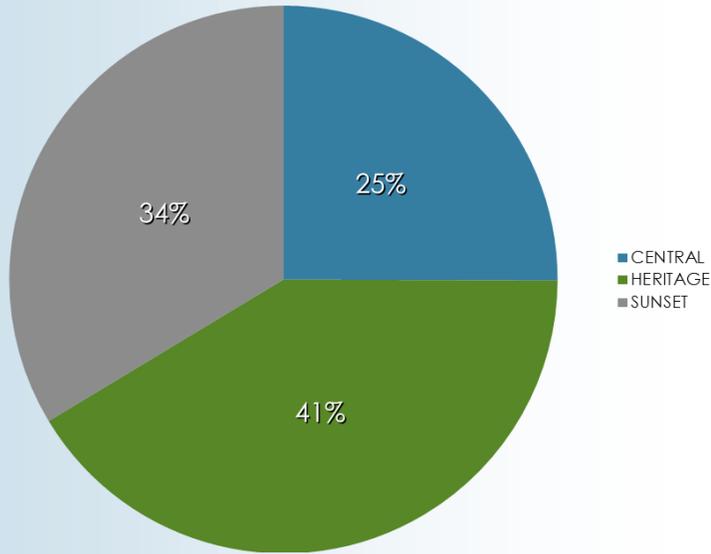
FRIDAY 4,886

CALLS FOR SERVICE BY HOUR



HOUR OF THE DAY WITH THE **HIGHEST** CALL LOAD

AUTO THEFTS

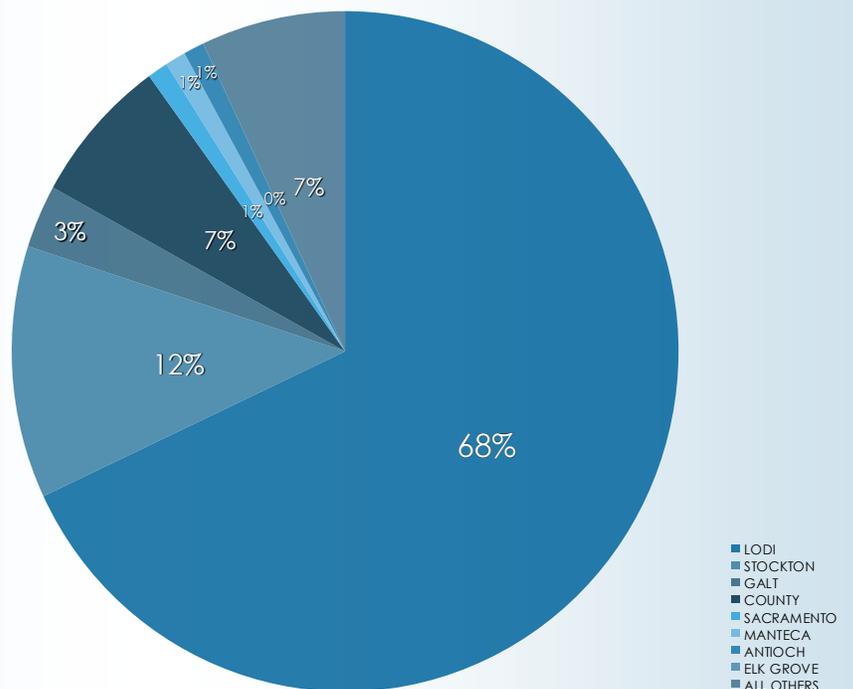


AUTO THEFTS BY DISTRICTS

CENTRAL	108
HERITAGE	178
SUNSET	145

ARRESTS

THE GRAPHIC BELOW SHOWS GIVEN RESIDENCE CITY OF THE SUBJECT AT THE TIME OF THEIR ARREST. THE MAJORITY OF LODI POLICE DEPARTMENT ARRESTS ARE SUBJECTS THAT RESIDE WITHIN THE CITY OF LODI, FOLLOWED BY INDIVIDUALS FROM STOCKTON, AND THE UNINCORPORATED AREAS OF SAN JOAQUIN COUNTY.



TRAFFIC



WITH THE ASSISTANCE OF GRANTS FROM THE STATE OFFICE OF TRAFFIC SAFETY, THE LODI POLICE DEPARTMENT CONDUCTED 12 DUI CHECKPOINTS, RESULTING IN THE AREST OF SIX IMPAIRED (ALCOHOL, DRUG OR COMBINATION) DRIVERS; 78 VEHICLES TOWED OR IMPOUNDED; AND 150 CITATIONS ISSUED TO UNLICENSED/ SUSPENDED DRIVERS.

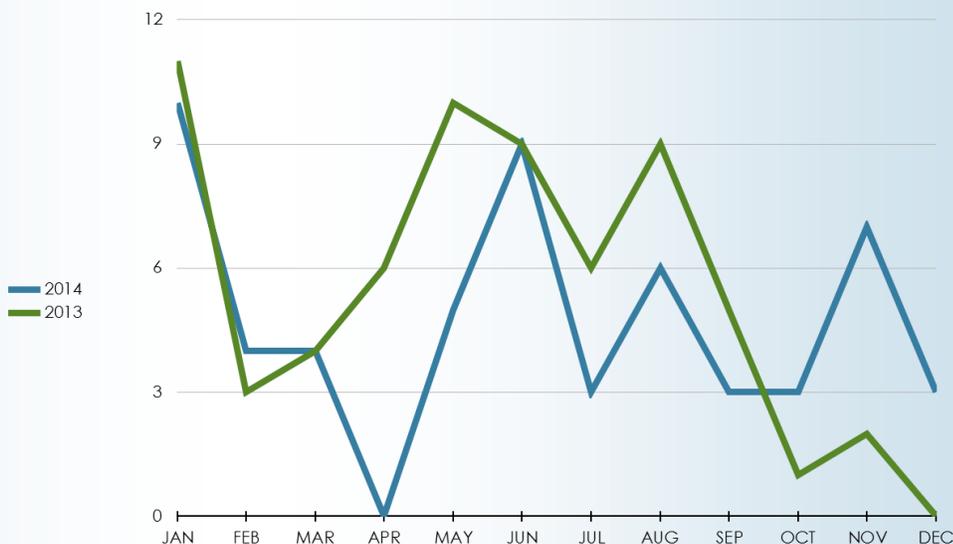
TRAFFIC INFORMATION	2011	2012	2013	2014
DUI ARRESTS	364	334	282	301
DUI COLLISIONS	77	75	60	53
TRAFFIC COLLISIONS	753	757	687	707
TRAFFIC CITATIONS	6,162	4,316	5,548	5,011

GANGS

LODI POLICE DEPARTMENT IMPLEMENTED A NEW GANG REDUCTION STRATEGY IN LATE 2011 WITH THE HELP OF A GRANT FROM THE STATE OF CALIFORNIA. THIS RENEWED FOCUS TOWARDS GANG RELATED VIOLENCE INCLUDED A MULTIFACETED APPROACH WHICH INCLUDES ENFORCEMENT, PREVENTION, INTERVENTION AND EDUCATION.

GANG NUMBERS

In 2014, Lodi Police made 57 gang related arrests compared to 66 in 2013, a 13.6% decrease. Lodi Police recovered a total of 141 firearms related to gang activities.



	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
2014	10	4	4	0	5	9	3	6	3	3	7	3	57
2013	11	3	4	6	10	9	6	9	5	1	2	0	66

In 2011 the Lodi Police Department took an aggressive and surgical approach to dealing with rising gang crime in our community. We looked at ways we could prevent our youth from joining gangs by providing them with other options and educational opportunities. We also looked at options for dismantling the gangs that were responsible for an increased level of violence in our community. We applied for and were granted a \$250,000 Gang Reduction and Intervention Program or GRIP grant from the Bureau of State and Community Corrections. The goals of the program were to:

- Provide life skills and learning opportunities to increase academic performance and pro-social behaviors for participating students
- Provide case management services for youth and their families to reduce gang-related activity, gang involvement and gang violence
- Implement law-enforcement programs to reduce violence related to gangs, to recover firearms and to dismantle gang leadership

As a result of this grant the police department was able to create a gang suppression unit, hire a crime analyst, partner with several community based organizations such as the Lodi Boys and Girls Club, the 180 Teen

Center, the Community Partnership for Families of San Joaquin, and hire two youth outreach workers to establish relationships with youth who are at risk of joining in the gang lifestyle.

An advisory council, chaired by Chief Mark Helms, was also created to evaluate the program on a monthly basis and make recommendations for improvements. The program showed immediate results and as a result the police department sought to enhance the program by applying for a second grant. We were granted a second GRIP grant in the amount of \$304,916 for calendar years 2012-2014. The second grant allowed us to continue our gang suppression efforts, add new programs such as tattoo removal and a gun buy-back and purchase equipment such as laptops, bicycles, thumbprint scanners and night vision.

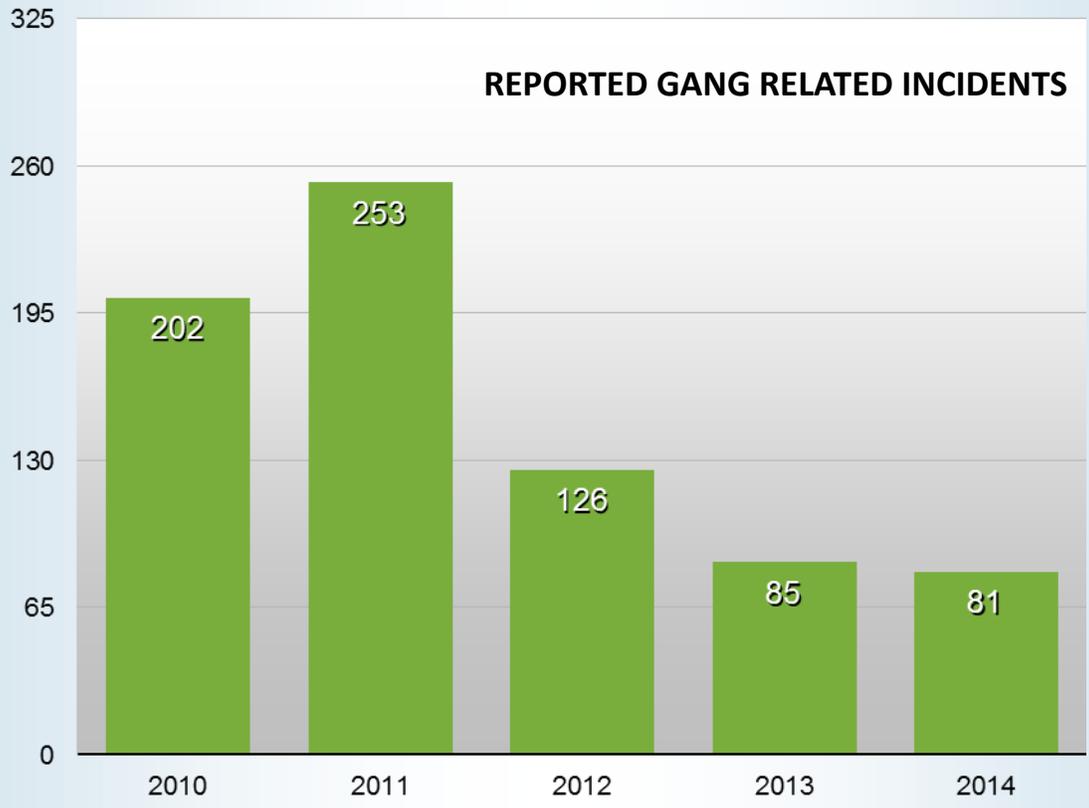
We also continued our partnerships with many community based organizations to make programs such as Project Learn, Point Break and Care Lodi available for at risk youth identified by our outreach workers.

Over the course of the two grant cycles we were able to reduce gang related incidents in our community by 68%. We were also able to:

- Recover 141 firearms,

- Make fifty-eight gang related arrests,

- And refer over 160 juveniles to youth outreach workers and community based organizations.



CRIME DATA



A Word About Uniform Crime Reports (UCR) Data

It is important for users of UCR data to remember that the FBI's primary objective is to generate a reliable set of crime statistics for use in law enforcement administration, operation, and management. The FBI does not provide a ranking of agencies but merely alphabetical tabulations of states, metropolitan statistical areas, cities, metropolitan and nonmetropolitan counties, colleges and universities, and state, tribal, and other agencies. Law enforcement officials use this information for their designed purposes. Additionally, the American public relies on these data sets for information on the fluctuations in the level of crime from year to year, and criminologists, sociologists, legislators, city planners, the media, and other students of criminal justice use them for a variety of research and planning purposes. Since crime is a sociological phenomenon influenced by a variety of factors, the FBI discourages ranking the agencies and using the data as a measurement of law enforcement effectiveness.

To ensure these data are uniformly reported, the FBI provides contributing law enforcement agencies with a handbook that explains how to classify and score offenses and provides uniform crime offense definitions. Acknowledging that offense definitions may vary from state to state, the FBI cautions agencies to report offenses not according to local or state statutes but according to those guidelines provided in the handbook. Most agencies make a good faith effort to comply with established guidelines. Finally, in a given year, more than 18,000 agencies contribute data to the FBI; however, because of computer problems, changes in records management systems, personnel shortages, or a number of other reasons, some agencies cannot provide data for publication. The FBI appreciates the conscientious efforts made by law enforcement personnel throughout the nation to report accurate and reliable crime data. Their efforts make it possible for the FBI to provide assessments of the nature and type of crime in the United States.

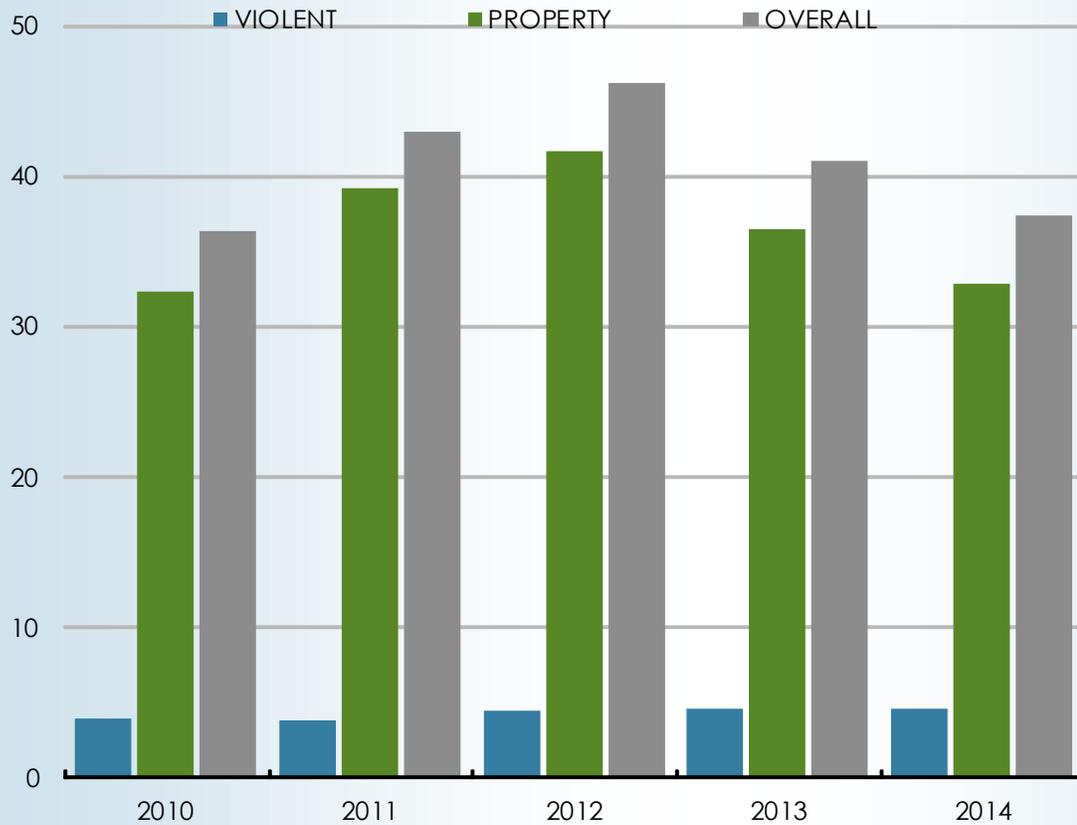
CRIME INDEX

CRIME INDEX IS A BASIC INDICATOR OF THE FREQUENCY OF A KNOWN CRIMINAL ACTIVITY.

CRIME INDEX DOES NOT REPRESENT THE ACTUAL NUMBER OF CRIMES COMMITTED; RATHER, IT REPRESENTS THE NUMBER OF REPORTED OFFENSES.



UCR PART 1 CRIME RATE (PER 1,000 RESIDENTS)



	2010	2011	2012	2013	2014
VIOLENT	3.9	3.7	4.4	4.5	4.5
PROPERTY	32.3	39.2	41.7	36.5	32.8
OVERALL	36.3	42.9	46.2	41	37.3

CRIME INDEX

PART ONE CRIMES	2012	2013	2014
HOMICIDE	2	1	4
RAPE	12	11	7
ROBBERY	86	89	98
AGGRAVATED ASSAULT	179	186	183
BURGLARY	754	635	474
LARCENY	1,532	1,299	1,170
AUTO THEFT	337	364	451
ARSON	16	15	5

CRIME RATE

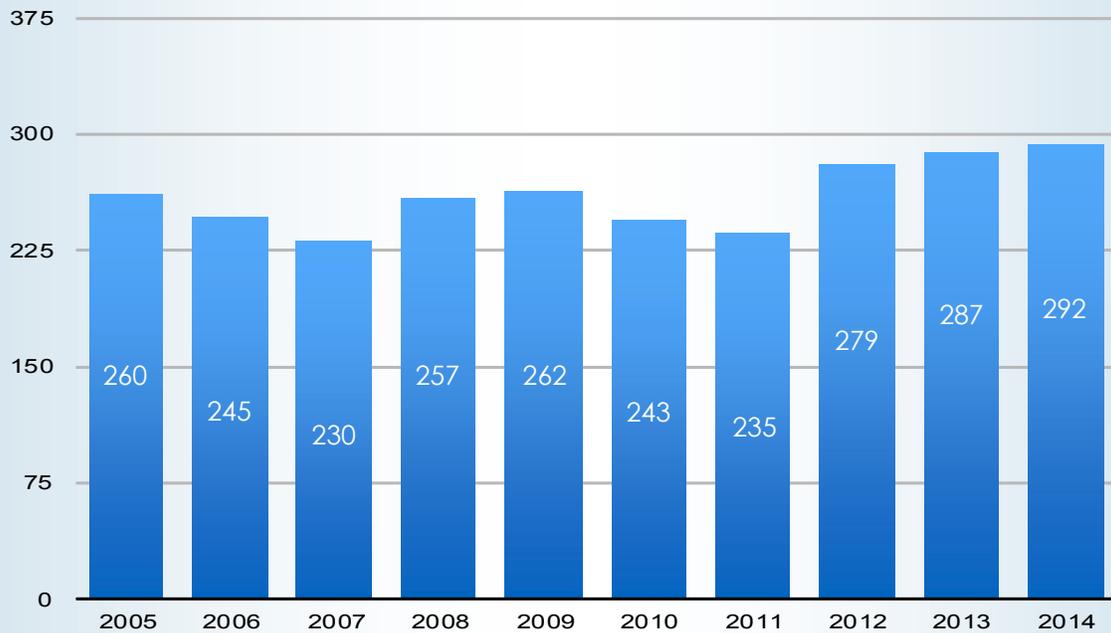
ONE OF THE MOST MEANINGFUL CRIME STATISTICS USED IN THE UNIFORM CRIME REPORTING (UCR) IS THE CRIME RATE. THIS RATE IS THE NUMBER OF OFFENSES PER 100,000 RESIDENTS. THIS RATE CAN BE CALCULATED REGARDLESS OF THE NUMBER OF RESIDENTS IN A CITY. WE WILL USE PER 1,000 RESIDENTS IN OUR CALCULATIONS (A COMMON CRIME RATE MEASURE). TYPICALLY, THE CRIME RATE IS CALCULATED BY THE AGENCY.

TO COMPUTE THE CRIME RATE, DIVIDE THE NUMBER OF PART 1 CRIMES BY THE POPULATION OF THE CITY (62,134) AND MULTIPLY THE RESULT BY 1,000. THIS GIVES YOU THE NUMBER OF CRIMES PER 1,000 PEOPLE.

CRIME	TOTAL	RATE
HOMICIDE	4	0.06
RAPE	7	0.1
ROBBERY	98	1.5
AGGRAVATED ASSAULT	183	2.9
BURGLARY	474	7.6
LARCENY	1,170	18.9
AUTO THEFT	451	7.2
ARSON	5	0.08

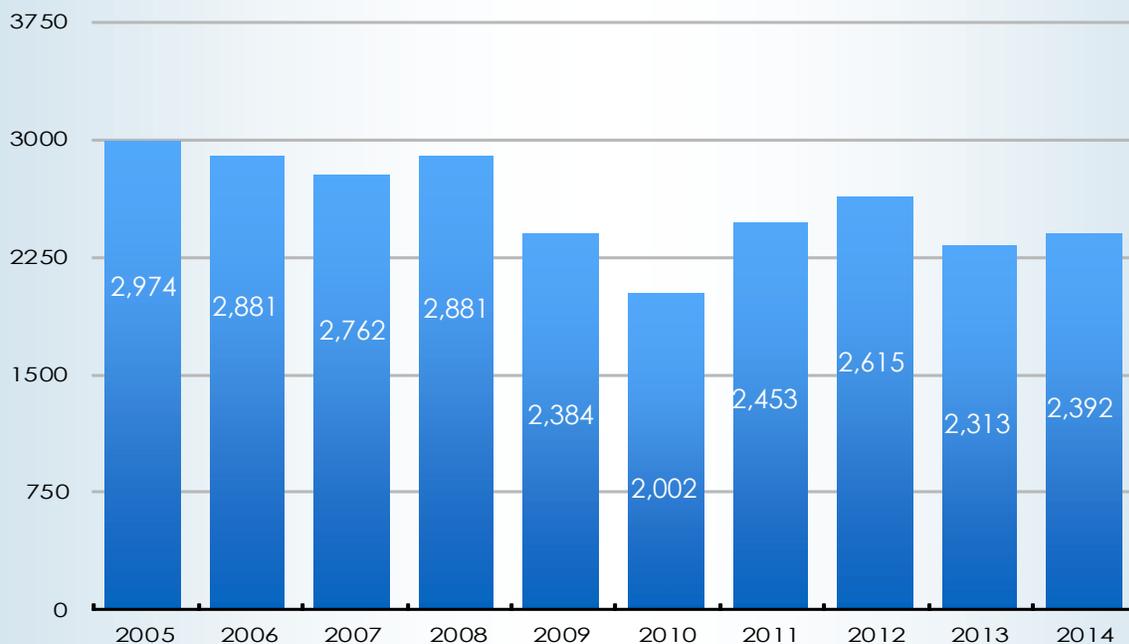
TEN YEAR PART 1 VIOLENT CRIMES TREND

THE PART 1 "VIOLENT CRIMES" CONSIST OF HOMICIDE/MURDER, RAPE, ROBBERY AND AGGRAVATED ASSAULT. AGGRAVATED ASSAULT IS DETERMINED WHEN A WEAPON IS USED, THE INTENT OF THE PERPETRATOR AND/OR THE SERIOUSNESS OF THE INJURY INFLICTED.



TEN YEAR PART 1 PROPERTY CRIMES TREND

THE PART 1 PROPERTY CRIMES INDICATED HERE ARE THE CRIMES MANDATED BY THE FEDERAL BUREAU OF INVESTIGATIONS (FBI). THESE PROPERTY CRIMES INCLUDE ARSON, BURGLARY, LARCENY/THEFT AND MOTOR VEHICLE THEFTS.

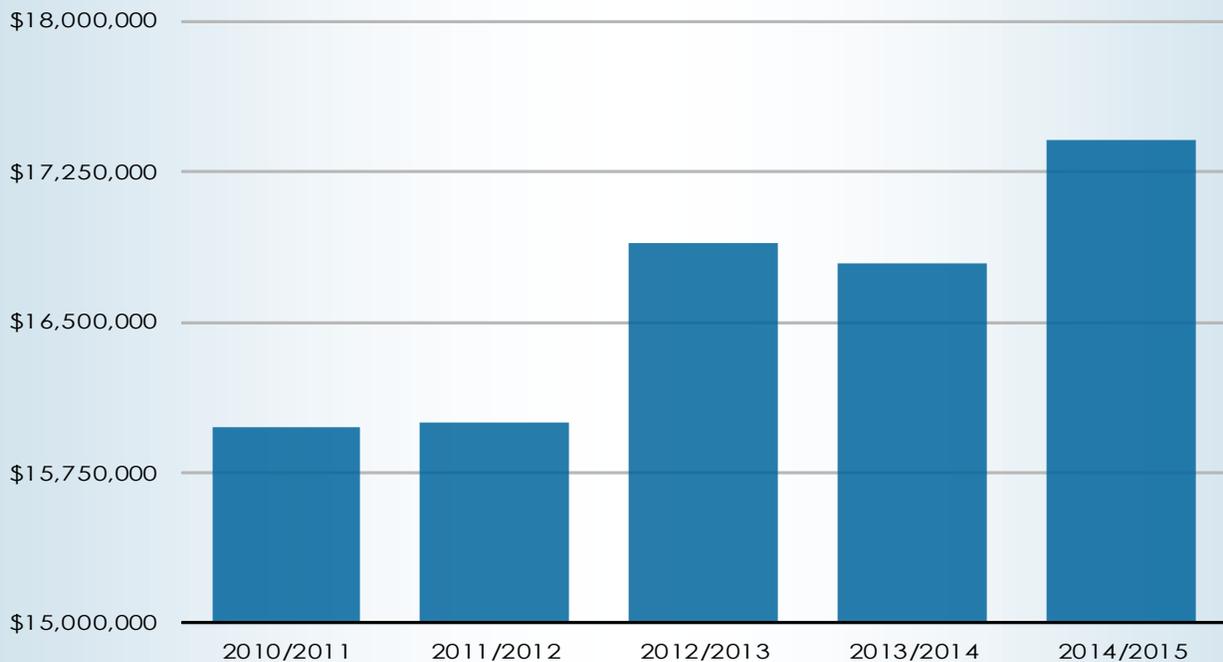


STAFFING

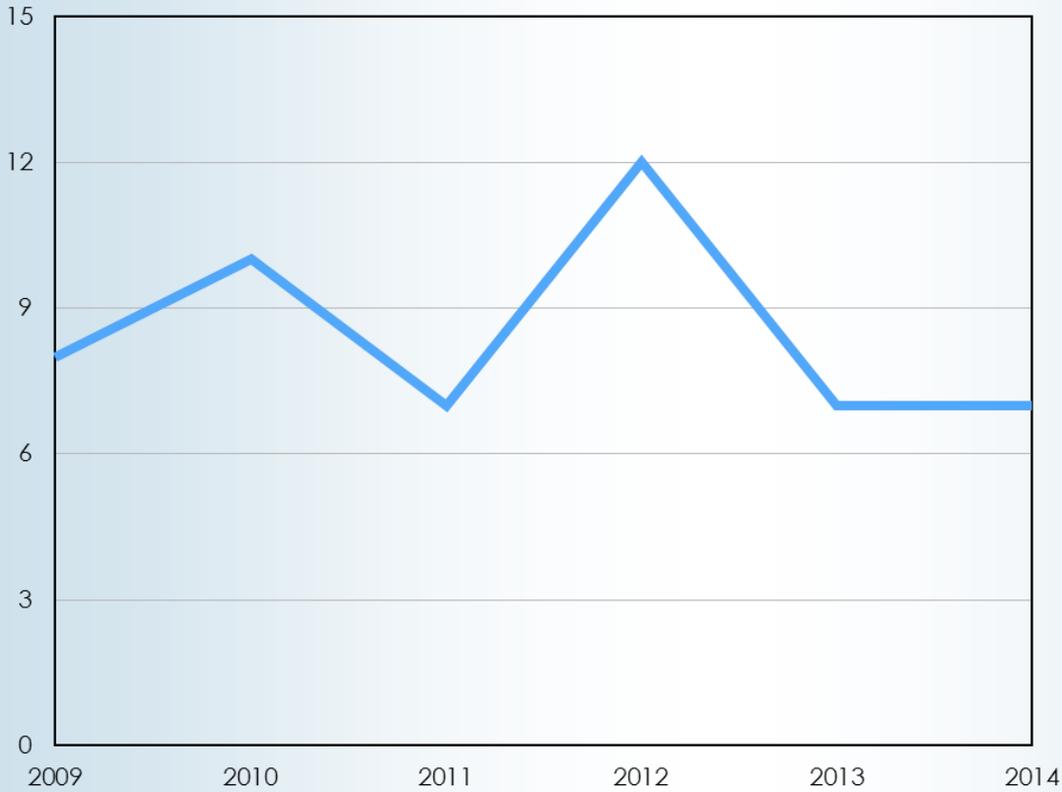
OVER THE LAST TEN YEARS, THE LODI POLICE DEPARTMENT HAS LOST SEVEN SWORN POSITIONS. THAT IS 10% OF OUR POLICE OFFICERS DUE TO BUDGET CONSTRAINTS. OUR OVERALL STAFFING LEVELS, SWORN AND PROFESSIONAL STAFF, HAS DECREASED BY 15 POSITIONS (12.8%) IN LESS THAN TEN YEARS.



ANNUAL BUDGET

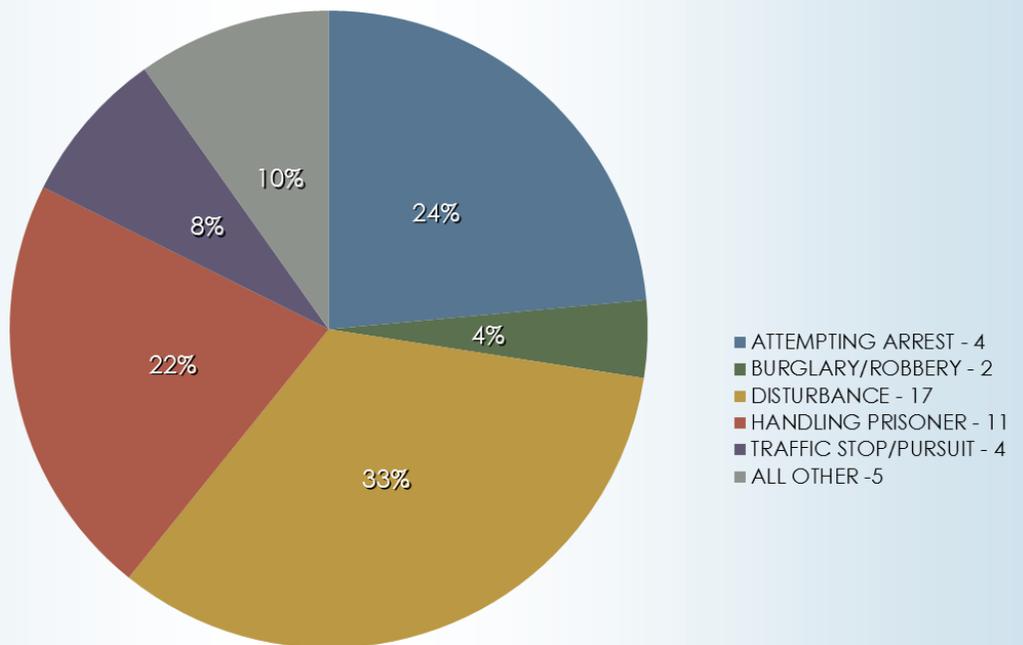


LPD OFFICERS ASSAULTED ON DUTY



2009	8
2010	10
2011	7
2012	12
2013	7
2014	7

TYPE OF
ASSIGNMENT
IN WHICH
OFFICER
WAS
ASSAULTED



PROFESSIONAL STANDARDS

THE OFFICE OF PROFESSIONAL STANDARDS IS RESPONSIBLE FOR PROTECTING THE INTEGRITY AND REPUTATION OF THE LODI POLICE DEPARTMENT. THIS DEPARTMENT IS DEDICATED TO PROVIDING QUALITY POLICE SERVICE TO THE CITIZENS OF LODI BY BEING TRANSPARENT AND ACCOUNTABLE FOR THE ACTIONS OF OUR OFFICERS.

COMPLAINTS AND INVESTIGATIONS

EXTERNAL INVESTIGATION	4
INTERNAL INVESTIGATION	4
INQUIRY	1

FINDINGS

UNFOUNDED	1
NOT SUSTAINED	1
NO COMPLAINANT CONTACT	2
OPEN	3
OTHER	2



EXPLANATION OF TERMS

EXTERNAL INVESTIGATION	A citizen complaint
INTERNAL INVESTIGATION	A department initiated complaint
INQUIRY	A question regarding a Police procedure, not about the actions of an officer
SUSTAINED	The investigation disclosed enough evidence to clearly prove the allegation
NOT SUSTAINED	The investigation failed to reveal enough evidence to clearly prove the allegation
EXONERATED	The act, which provided the basis for the complaint, did occur; however, investigation revealed that the act was justified, lawful and proper
UNFOUNDED	The investigation has produced sufficient evidence to prove that the act or acts did not occur.
OTHER	An inquiry on procedure; or a complaint is generated for questionable motives and a preliminary investigation is acceptable to determine if the complaint is frivolous within the meaning of Penal Code 832.5 (c)

PROMOTIONS & RETIREMENTS

IN 2014, THE LODI POLICE DEPARTMENT SAW SEVERAL LONG-TIME EMPLOYEES SUCCESSFULLY COMPLETE THEIR CAREERS AND MOVE IN TO THE NEXT PHASE OF THEIR LIVES. WITH THE DEPARTURE OF THESE EMPLOYEES, THIS CREATED THE OPPORTUNITY FOR GROWTH AND ADVANCEMENT FOR THE OTHERS WITHIN OUR ORGANIZATION.

RETIREMENTS

Captain Chris Piombo

25 years

Sergeant Doug Chinn

29 years

Sergeant William Alexander

27 years

Officer Ken Slater

18 years

Senior Police Clerk Julie Wall

27 years

Dispatcher/Jailer Daphne Gaines

26 years

Evidence Technician Teri King

27 years

YEARS OF SERVICE

PROMOTIONS

Captain David Griffin

Lieutenant Shad Canestrino

Sergeant Ricardo Garcia

Sergeant Kevin Kent

Sergeant Sean Blandford

Corporal Eric Bradley

Lead Dispatcher/Jailer Jamie Worthen



FROM LEFT TO RIGHT: SGT. RICARDO GARCIA, LT. SHAD CANESTRINO, CHIEF MARK HELMS, SGT. KEVIN KENT AND SGT. SEAN BLANDFORD.

Records Unit

The Lodi Police Department Records Unit employees are the “unsung heroes” of the Department. They are responsible for doing many of the behind the scenes duties that are required by various State and Federal agencies to keep us in compliance with mandated rules and regulations.

A small part of their daily duties include fielding numerous questions from citizens, handling customers at the front counter, and assisting outside agencies in their requests.

In 2014 the Records Unit processed 8,276 reports, 6650 citations and 3,600 arrests.

On January 22, 2014, the Lodi Police Department Records Division received the City of Lodi Employee of the Quarter Award. The Records Unit has the distinct honor of being the first group of employees to receive the award, normally awarded to individuals. They were recognized for their outstanding customer service as well as working with staffing shortages and increased workloads.



PARTNERS

The Partners program began in 1993 and has provided 515,590 hours of volunteer work, valued at approximately \$10.6 million to the City of Lodi.

In 2014, The PARTNERS logged in 23,337 hours of service at a value of \$614,697.

2014 PARTNERS Patrol Activities

Vacation house checks	808
Abandoned vehicles investigated	2,416
Transport equipment/staff/evidence	470
Traffic control	126
Citations issued	1,206
Found property reports	105
Removal of illegal garage sale signs	4,122
Subpoena services	132
Vehicles towed	82
Other miscellaneous duties	9,101



Animal Services

In 2014, City of Lodi Animal Services was successful in reuniting 278 lost or stray animals to their owners. 369 additional animals were adopted out to new homes.

Our partnerships with rescue groups saved 174 animals.

The Animal Shelter is staffed with two full-time and one part-time employee. The Shelter also has five Kennel Aides that assist in the care of the housed animals.

Lodi Animal Services was awarded the prestigious Unit Citation by the Chief Helms in 2014.

